tencia™

BROADEN YOUR BUSINESS HORIZONS

We are living in an Internet driven world – one that demands information is accessible anywhere, anytime. Most importantly, your business relies on the ability to collaborate and share vital financial and business information seamlessly between your business, partners, suppliers and employees... in real time.

Tencia delivers boundless business capabilities - a new integrated business solution with deep functionality and comprehensive reporting features that offers a new level of business connectivity and agility. It has been designed and built as a highly flexible solution, with an architecture that enables it to "talk" to various applications across and outside of your business, essentially using Web Services.

Improved productivity and access to information are only some of the benefits that Tencia offers.

- **Real-time data, from anywhere**, 24 hours a day so you can accommodate a more flexible workforce and ensure mission critical business information is available to your key people no matter where they are. Whether your people are working from your head office, or from a branch (even overseas) the same interface and information will be available instantly.

- **Flexible and real time reporting**… so you can decide who in your business needs to know what information, and with a simple click, reports can be generated in seconds so that important decisions can be made with confidence. The Tencia report designer enables users to build and modify reports through the application of Structured Query Language (SQL) commands and by dragging and dropping selected fields on the report designer screen. Users are armed with the power to create highly customisable reports that include information they need in a format they prefer.

- **Comprehensive security features** including authentication, logging and monitoring systems and record level security permissions, so that you have greater confidence that the integrity of your business information is being protected.

- **A familiar and easy to use workspace**. Tencia extends the Microsoft experience into its workspace so your people will find it simple to navigate and fast to learn. This helps to improve your workflow and efficiency - you no longer have to waste time switching between applications.

- **Advanced user customisation**. Tencia gives you the flexibility to customise each user's interface so it aligns with their specific job role. For example, your Sales Manager may want their interface to be five key daily reports while your Accounts Payable team member may want detailed Creditor data and payment reports.
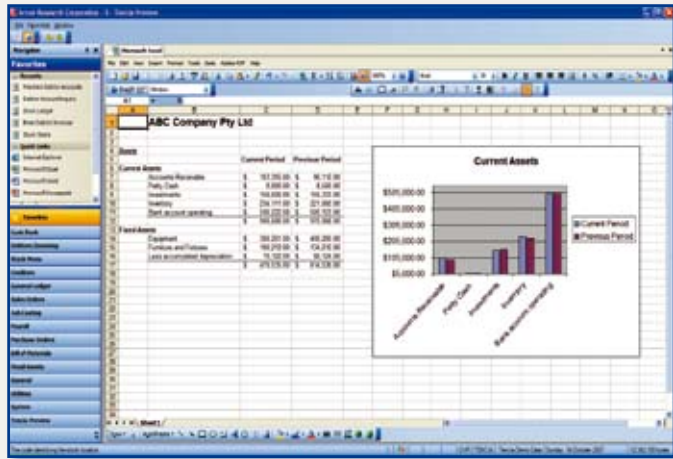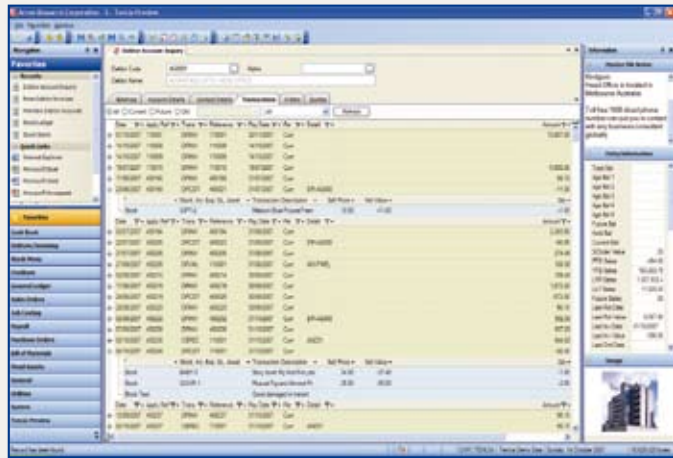
So what are Web Services?

Web Services can overcome compatibility issues such as different operating systems, platforms and languages, enabling systems (that conform to Web Services standards) to be linked up more easily than ever before. Tencia delivers this freedom because it has been built from the ground up as a Web Service based system using Extensible Markup Language (XML) and a Microsoft SQL database with Microsoft's .NET framework.

This new dynamic architecture enables you to utilise Web Services and to bridge the communication gaps that may exist between applications that are used internally within your business, or between you and your suppliers and customers. So you are guaranteed a higher level of flexibility in how you access and share information. A dynamic new dimension of business connectivity becomes a reality with Tencia driving your financials.

Realise true business connectivity and agility…

- Real time General Ledger – up to date and projected financial reports at your fingertips.

- Real time Sales reports – your sales and support teams will have on the spot access to live information, customised to how your business works. On the road or remote sales teams are virtually in the office.

- Highly customisable reporting and inquiries, with drag and drop plus high performance filtering options.

- Third party software used to access business applications over the Internet can be costly to purchase and difficult to install. With Tencia there is no need for third party access products or an Internet browser. Tencia runs over the Internet using a Virtual Private Network (VPN) connection.
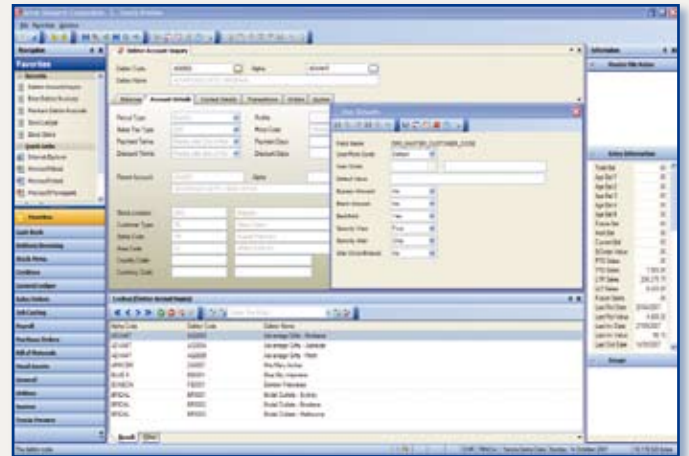
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▲ **Access to Microsoft Office applications**

From within the Tencia workspace a user is able to quickly and seamlessly access other programs such as Microsoft Excel, Word and Powerpoint, using Tencia's personalised navigation panel and favourites links.

◄ **Detailed and flexible transaction inquiries**

All the detail you need to respond immediately to customer queries is incorporated within the Tencia inquiry screens. Sort information and drill down to the finer details using the expand and collapse functions available or use the filter functions to see the information that is relevant to you.

▲ **Entry screen customisation**

Easily customise entry screens by setting defaults and security permissions to align more closely with employees job functions.

User defaults can be applied to specific fields within Tencia. Various security levels can be allocated to a particular field and defaults can be applied to allow users to perform functions such as bypassing fields or back filling information.

The name Tencia combines two romanised Mandarin words- "Tian" - which means sky, and - "Xia"- which means under. Arrow has transliterated this to mean "Everything under the Sun." Tencia enables businesses to explore boundless business capabilities with one integrated financial solution.

TENCIA'S CORE SYSTEM
Cashbook
Debtors
Creditors
General Ledger
Foreign Currencey
Stock
Sales Orders
Purchase Orders
Multi Stock Location
Serial /Batch/ Roll Tracking
Security
Multi-Company
Advanced Sales Analysis

SPECIALIST MODULES
Job costing
Bill of Materials
Fixed Assets
Payroll
Tencia Connect

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